

PRIVACY POLICY

Company:	***ATOMIQ MARKETS LTD***
Version:	*11/2026*
Effective Date:	*09/11/2026*



Trading Risk Warning

Contract For Differences ("**CFDs**") are complex instruments and come with a high risk of losing your money rapidly, due to leverage. The majority of retail investors lose money when trading CFDs.

You should consider whether you understand how CFDs work and whether you can afford to take the risk involved in losing part or all of your invested funds. There is a possibility of losing all your initial capital. For further information please consider our Risk Disclosure Notice.

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1. INTRODUCTION

ATOMIQ MARKETS LTD (the "Company", "**Atomiq**", "we") is a licensed entity by the Financial Services Commission of Mauritius ("FSC") as an Investment Dealer (Full Service, excluding Underwriting) pursuant to the Financial Services Act 2007 and the Securities Act 2005; license number GB24203947.

The purpose of this **Privacy Policy** (the "Policy") is to define the Company's standards with respect to the security of your personal information and security of such information, which are required to be collected by **Atomiq** through our operating domain, **www.atomiqmarkets.com**, as part of the day-to-day business requirements.

Your privacy is important to us, and it is our priority to respect the confidentiality, privacy and security of such information of our clients.

This Policy outlines how we manage your personal data/information, provided by you or through a third party in connection with our provision of services to you or which we collect from your use of our services and/or our app(s) or website(s). It also details your rights in respect of our processing of your personal information.

Any personal information we hold will be governed by the latest version of our Privacy Policy. We are committed to protecting and respecting your privacy by using our website or services, you agree to be bound by this privacy policy.

2. LEGAL & REGULATORY FRAMEWORK

This Policy is established in accordance with, and taking into consideration, the following legislative and regulatory framework applicable in Mauritius:

- Mauritius Data Protection Act ("DPA") of 2017.

3. GUIDING PRINCIPLES OF THE POLICY

3.1. Data Processing

At **Atomiq**, our principles for data processing are as follows:

- ✔ processed lawfully, fairly and in a transparent manner in relation to any data subject (i.e. our clients – end users),
- ✔ collected for explicit, specified and legitimate purposes and not further processed in a manner incompatible with those purposes,
- ✔ adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed,



- ✔ accurate and, where necessary, kept up to date, with every reasonable step being taken to ensure that any inaccurate personal data are erased or rectified without delay,
- ✔ kept in a form which permits identification of data subjects for no longer than is necessary for the purposes for which the personal data are processed; and
- ✔ processed in accordance with the rights of data subjects.

3.2. Defining "Personal data / Information":

In accordance with the DPA, personal data/information is, *but not limited to the* following:

- ❍ Full name(s), residential or business addresses, personal registration number, passport number, national identification number, tax identification number (where applicable) and e-mail addresses.
- ❍ As part of our Assessment of Appropriateness, Economic Profile of your Financial situation, trading experience and employment status will be collected; but this data does not identify any individual as it is not personal data per sé.

The aforementioned, will be required as part of the establishment of business relationship with **Atomiq**, through the onboarding flow, whether you will request a demo or a live account. Such information will be collected through our designated onboarding form, which is provided via third party provider specialised for onboarding procedures.

We limit our collection of personal data/information to the absolute necessary for ensuring compliance with the applicable regulatory requirements when establishing business relationship with our clients and thereafter administration of such relationship(s).

In practice, the personal data/information which **Atomiq**, may request to collect as part of the establishment of business relationship, is – but not limited to - the following:

- ❍ *Full Name,*
- ❍ *Date of birth and gender*
- ❍ *Residential address and contact details (i.e. telephone number and email address)*
- ❍ *Financial Information: i.e. Annual income, estimated net wealth including details about your assets and liabilities*
- ❍ *Tax Identification number*
- ❍ *Employment details / status,*
- ❍ *Trading experience,*
- ❍ *location data,*
- ❍ *any other complementary information based on the answers provided.*



Personal data/information is not limited to the abovementioned information, which are directly provided by you to **Atomiq**; information which are being indirectly collected by us, through observation of your browsing activities (e.g. navigating on our website through your device), can also be classified as personal data/information. Such information may include the following:

- Browsing history (specifically for our website usage) or search activities,
- details of your visits to our Website including communication data
- traffic and location data; or
- website traffic pattern information, including IP addresses, operating system and browser type, for system administration and to report aggregate information to our advertisers. This kind of information is only used in masked or aggregated form, which means that the individual user will not be identified/recognised. *Such data/information, do not identify any individual*.
- Communications between you and **Atomiq** via our communication channels, such as:
  - *Live Chat,*
  - *email,*
  - *telephone call*
  - *information presented through our ticket form*.

Your e-mail address may be used by **Atomiq** in relation to promotional and marketing material about products and services (including marketing campaigns related to the aforementioned).

If you do not wish to receive such marketing material, you can opt-out at any time by clicking on "unsubscribe" option or by sending a ticket request through the designated form, or via email to support@atomiqmarkets.com, stating your request.

3.3. *Other means of collecting Personal data/Information:*

In addition to above, your personal data/information may be collected in other means, through your use of our services and other related functions to the latter, such as:

- *Website and web Trader,*
- *Our branded trading apps,*
- *Registration page,*
- *Onboarding application forms/questionnaires,*
- *Help Centre and FAQ sections,*



- *Subscription to our newsletters or social media accounts,*
- *Information submitted to our Customer Support as part of any communication with us; and*
- *Trading related behaviour: i.e. Traded products, your trading history (whether demo or live accounts), trading preferences on our products and services.*

Your personal data/information may also be collected through the use of cookies applicable to our website and or mobile apps:

Personal information such as gender, name, date of birth and address	*To meet our anti money laundering (AML) and other regulatory obligations in relation to Know Your Client (KYC) and client due diligence. To verify your identity using our verification processes.*
Contact information (email address and phone number)	*In order to send you correspondence in relation to the services provided and to fulfil our regulatory and compliance obligations*
Employment information, financial information, relevant education and trading experience	*In order to comply with KYC obligations and in order to meet our regulatory obligations relating to assessing the appropriateness of our products and services*
Proof of photo ID or passport along with the corresponding document number(s) ***Residential or business address verification*** ***Nationality, and*** ***Tax identification or social security numbers.***	*In order to comply with KYC and regulatory trade reporting and other AML obligations*
Unique device number (IP address) and device information including version of web browser you use	*When you visit our website, navigate through the pages or fill in any forms, we may collect your unique device number or IP address in order to set up your profile.*
Financial sanctions and credit header information	*In order to perform our electronic AML screening checks and to comply with other fraud detection policies. This may generate further information on your credit history, criminal convictions or political interests leading to us making decisions based on the results of these checks*



3.4. How we use your personal data/information:

Atomiq uses your personal data/information in the following ways:

- To help you verify your profile, and to promote safety and security on our regulated services, such as by investigating suspicious activity or violations of our terms or policies. We work hard to protect your account using sophisticated tools through our automated systems, and advanced technology such as encryption for the best protection of your data.
- to ensure that the content in our website is presented to you in the most effective manner and to improve the content therein according to your best client experience.
- to communicate with you and to provide you with products and services that you request from us or, where you have consented to be contacted, for products and services that we feel may be of interest to you,
- managing and administering the products and services provided to you,
- keeping you updated as a client in relation to changes to our services and other material matters,
- provide, improve, test, and monitor the effectiveness of our Services,
- develop and test new products and features,
- monitor metrics such as total number of visitors, traffic, and demographic patterns,
- diagnose or fix technology problems,
- to carry out our obligations arising from any contracts entered between you and us,
- use by selected third parties and our processors, to provide you with information about products and services which may be of your interest and we or they may contact you about these by email,
- to notify you about updates of our website,
- to send out newsletters or marketing material about other opportunities that we believe will be of your interest. Such communication will be sent to you only if you have registered for such service – if you have opted out then such information will not reach you. You can opt-out from receiving marketing communications at any time if you do not wish to receive such marketing material by clicking on "unsubscribe" to such messages or by sending an email to support@atomiqmarkets.com stating your request.



3.5. *Sharing your personal data/information:*

Atomiq shall and may share your personal data/information with third parties as part of ensuring delivering you the best possible service and products. Such third parties include:

- other associated companies within our Group who provide financial, technical and other back-office services,
- service providers, partners and specialist advisers who have been contracted to provide us with administrative, IT, marketing, regulatory, compliance, insurance, research or other services,
- introducing brokers with whom we have a mutual relationship from time to time,
- Payment service providers, who require your data to confirm all of your financial transactions with us,
- Courts, tribunals and applicable regulatory authorities as agreed or authorised by law or our agreement with you for relevant regulatory purposes/reporting,
- anyone who you have personally authorised to collect your data from our database.

We require organisations outside our Group who handle or obtain personal information to acknowledge the confidentiality of this information, undertake to respect any individual's right to privacy and comply with all relevant data protection laws and this Policy.

Third party service providers such as credit referencing agencies may keep a record of any searches performed on our behalf and may use the search details to assist other companies in performing their searches.

Please note that the use of your personal information by external third parties who act as data controllers of your personal information is not covered by this Policy and is not subject to our privacy standards and procedures.

4. LEGAL BASIS FOR PROCESSING PERSONAL DATA

Atomiq being a regulated entity abides to the relevant DPA and all the necessary requirements for being lawfully able to collect and process your personal data/information. Accordingly, unless an exception exists or derogation to the applicable law, the following give the legal basis for **Atomiq** to collect and process your data:

- Contractual necessity - i.e. for the establishment of the business relationship and compliance with the AML & CFT Requirements.
- To ensure the best possible performance and delivery of our services through the contractual arrangement with a data subject (i.e. you the Clients) or to take steps to enter into a contract to conduct regulated activities,
- Compliance with other legal obligations as part of our regulatory status.



- Legitimate interest: Data will only be processed where it is necessary for the purposes of the legitimate interests pursued by **Atomiq**, and these interests or fundamental rights are not overridden by the interests of the data subject. **Atomiq** will, ensure that, when processing personal data, the legitimate interests do not override the rights and freedoms of the data subject and would not cause unwarranted harm. For instance, it is a legitimate interest of **Atomiq** to process personal data of a potential client to expand its business and potentially establish business relation. The data subject must be given information on the specific legitimate interest if a processing is based on this provision.

5. CONSENT FOR DATA COLLECTION & PROCESSING

Atomiq obtains your consent to all instances where such consent is required for the use of your personal data/information. Such consent will be provided in accordance with the applicable Client Agreement (T&Cs) available on our website or any other legally binding document we may have entered into with you or as set out in our communication with you from time to time.

In general, and for practical reasons as well, acceptance of our Client Agreement (T&Cs) and this Policy provide **Atomiq** the relevant consent for such collection and processing of your data/information. You have the right to withdraw / opt-out of such consent at any time by contacting us using the contact details set out in this Policy and through the relevant communication channels we offer.

6. LIMITATION ON RESPONSIBILITY

Atomiq reserves no responsibility, nor you shall have claims against it if, at any point of time, you choose to purchase a product or service offered by another company, not related with the operations of **Atomiq**, and you personally have shared personal data/information with that company. We will no longer be considered as the controller of such personal data/information and according to this Policy.

Atomiq is not responsible for the privacy policies or the content of sites we link to and have no control of the use or protection of information provided by you or collected by those sites. Whenever you select to link to a co-branded Website or to a linked Website, you may be asked to provide registration or other information.

Please note that the information you are providing is going to a third party, and you should familiarise yourself with the privacy policy provided by that third party.



7. YOUR RIGHTS

In accordance with the DPA, you have a number of rights that you are urged to check at your own. In summary, but not limited to the below, your rights are as follows:

- fair processing of information and transparency over how your personal data/information are or will be used,
- The right to access personal data: access to your personal information and to certain other supplementary information that this Policy is already designed to address,
- The right to request that personal data regarding them is corrected if it is found to be inaccurate: request to correct any mistakes in your information which we hold.
- The right to request that your personal data is erased where it is no longer necessary.
- Right to data portability: receive the personal information concerning you which you have provided to us, in a structured, commonly used and machine-readable format and have the right to transmit those data to a third party (another controller) in certain situations.
- The right to withdraw consent to processing at any time, where relevant.
- The right to object at any time to processing of personal information concerning you for direct marketing.
- The right not to be subject to a decision which is based solely on automated processing, including profiling which produces legal effects concerning them or similarly significantly affects them.
- The right to object in certain other situations to our continued processing of your personal information.
- Request to restrict our processing of your personal information in certain circumstances.

8. SAFEKEEPING OF PERSONAL DATA

Atomiq stores and safekeeps confidential and personal data according to the regal requirements on data protection and processing thereof applicable.

We always take appropriate technical and organisational measures to ensure that such data is always safeguarded. In particular, we educate our staff responsible for confidential and personal information to respect the confidentiality of our Clients information while ensuring that all appropriate controls for safeguarding such, are followed. We take breaches or leakage of confidential and personal data very seriously and will impose appropriate penalties, including dismissal if it is considered necessary.



Appropriate security measures are in place to prevent personal information from being accidentally lost, misused, modified, disclose or accessed in an unauthorised manner. We limit access to your personal information to those who have legitimate interest and is mandatory to their workload performing their duties.

Those processing your information will do so only in an authorised manner and are subject to a duty of confidentiality. We also have procedures in place to deal with any suspected data security breach. We will notify you and any applicable regulator of a suspected data security breach where we are legally required to do so.

At any point of time, you may request to delete or remove your personal information from our databased - in certain circumstances where we no longer need it or you withdraw your consent (where applicable) if we have no legal obligation to retain that data – Record Keeping requirements by law.

Such request will be subject to no retention limits, and we will comply with it in accordance with applicable laws and regulations. If we have shared your personal information with others, we will let them know about the erasure where possible.

9. REVIEW OF THE POLICY

This Policy shall be reviewed at least annually and whenever:

- There are material changes to applicable laws or FSC regulatory requirements.
- There are material changes to the Company's business model, client base, or personal data/information processing.
- There is material changes to the Technology used to collect personal data/information, directly or indirectly through a third-party provider.

Any amendments to this Policy shall be communicated to clients in a timely manner through appropriate channels, including electronic notification *where applicable*, though the company reserves the right to implement any updates without prior notice.

For further information regarding this Policy, or any inquiries about its content, you may contact the Company at: support@atomiqmarkets.com.